



Claims

Claims Management Software for Adjusters and Risk Managers

"We are extremely pleased with the performance of Venue. The investment has streamlined our claims management and billing processes well beyond our earlier capabilities. My adjusters are quite satisfied with the ease of use. My management team has available reports and documents to make their work flow faster with critical information always available at their fingertips. We are impressed with your response to our individual needs regarding both time response and flexibility to provide custom applications. After two plus years of using VENUE, I would not consider making a change at any price."

WICKIZER & CLUTTER, INC.,
Adjusters, William H Rapp, RPA,
AIC - President & CEO

"Venue has been a great addition to our company, and I know that clients will also truly benefit from using this system. As evident, it is really user friendly too. Clients are able to view all of the claim details and see the major points and features with no training or instruction. Think how easy it will be for other adjusters to use it as well."

SIERRA CLAIMS, Thomas Cordy,
Principal Partner

Claims management is a complex business. It's time-sensitive, demands accuracy and requires extreme attention to detail to satisfy your valued clients.

Claims management involves multiple forms preparation, report generation, capture and transmission of mixed media documents, payments and billing, along with tracking all communications and the status of claims. And it involves maintenance and protection of sensitive records. The sheer volume of work can make the process extremely difficult to manage. Yet the quality and efficiency of your claims management process will determine the bottom line performance of your firm.

Created just for adjusters, risk managers and other insurance professionals by KLJ, **Venue™** enables you to focus your time and expertise on HIGH-VALUE claims adjusting activities. Meanwhile, **Venue™** helps you manage the entire claims process as it takes care and control of the routine tasks – ensuring a claims management process that is accurate, efficient, timely and cost-effective. That's what your clients demand, and that's what Venue™ provides.

All you need is an internet connection and browser and you can start using the system immediately – anytime, anywhere.

Adjusters, claims managers, supervisors and finance alike will be amazed at how well **Venue™** addresses ALL your claims processing needs.

It's simple, it fits, it's Venue™

Capabilities at a glance...

- **Venue™** handles multiple lines of business - personal and commercial property, casualty, automobile, machinery, vehicle, liability, workers' compensation and temporarily disability.
- **Venue™** dramatically reduces duplication, as it populates forms, templates and reports with the claim information that you enter, ONCE ONLY!
- **Venue™** allows you to share information instantly with clients, admin and adjusting staff by providing web-based access to the information. With a unique login and password, users are provided secure, role-based access to specified areas of **Venue™**, under your control.
- **Venue™** makes client billing more effective through its built-in time and cost calculators, and automatic reminders for time and expense entries. As well, **Venue™** is activity and diary based to allow any rate or override for tasks.
- Through our partnership with Allegient Systems, **Venue™** generates a XML LEDES™ file for electronic bill submission as part of the standard invoicing process - providing client invoice verification without the need to double enter your billing information

Venue™ can be customized...

- Tailored to your organization (name, logo, integrated into your website, etc.)
- Can be fully integrated with existing financial systems
- Fully customizable and extensible - there is no limit to the number of offices or users you can have accessing the system, without the need for you to supply or manage the infrastructure.
- All this, with advanced search, MSOffice integration, auto email triggers, and much more!

contact us for your free, 'no obligation' online tour:

Phone: 1-888-4KLJ-NOW. (or 1.888.455.5669 ext. 104),
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Venue™

100% web - hosted