

Venue™ III claims

Venue™ III Claims offers the most complete and flexible claims handling solution in the industry. It was developed side by side with senior claims professionals to provide the most comprehensive and efficient end-to-end claims processing system available for carriers, IA's, TPA's and self-insured organizations.

And, with its powerful, user-friendly ad hoc reporting capability, Venue™ III provides everything you need to implement a world-class business intelligence platform for your claims organization.

Call us for an online demonstration and let us show you how Venue™ III will help you outperform the competition while reducing claims processing costs.



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Venue™ III claims

consulting
sales
support



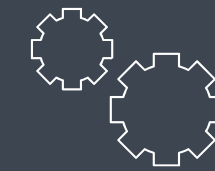
Technology that fits

VENUE™ III CLAIMS TECHNOLOGY PROVIDES A TOTAL END TO END SOLUTION

KLJ has released Venue™ Generation III, offering the most complete and flexible claim handling solution in the industry. It was developed side by side with claims professionals and provides end-to-end processing of claims from the time of inception until close.

The KLJ team understands that immediate, unfettered access to information is the key to maintaining an agile, competitive organization. We have integrated this knowledge into our Venue™ III application. With our client-centered approach, you can depend on a technology solution that fits.

The Venue™ III claims management system is fully configurable to meet the unique and diverse needs of your organization. Venue™ III works the way you work, giving you full control. This includes, but is not limited to, defining workflow and tracking status of a claim from creation to close, hiding non-required fields, re-labeling fields and menus along with the ability to maintain all drop downs within the system. Venue™ III also handles multiple levels of role-based security, allowing greater access to more stakeholders in a readily-controlled environment.



CUSTOMERS

KLJ has been serving companies since 1995. Our clients are located in markets throughout the globe. We work with all property and casualty lines.

IT SUPPORT SOLUTIONS

- SOFTWARE SUPPORT
- TRAINING SOLUTIONS
- CALL CENTER SUPPORT
- CLAIM INTAKE SERVICES
- CATASTROPHIE OVERFLOW
- CUSTOMIZED SUPPORT
- 24x7x365

flexible solutions for your business needs

KEY FEATURES

- Entirely web-based to support a distributed workforce and enable access to external users
- Centrally maintained, low cost of ownership
- Comprehensive, highly configurable workflow, status engine and user interface
- Configurable financial and operational dashboards support real-time management oversight
- Detailed time and expense tracking on all claim activities to allow for claim cost analysis
- Comprehensive capabilities for every aspect of claims processing, including claim payments and recovery, reserves tracking, contact management, excess and trust accounts, forms templates, reporting etc
- Full-featured electronic knowledge base for all claims-related documents
- Seamless integration with Microsoft Office for saving of emails, spreadsheets, statements and other documents to a claim
- Powerful management interface for system administration
- Comprehensive search and reporting capabilities across all areas of all claims

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BENEFITS

- Boost claims turnaround
- Slash administrative overhead
- Enhance in-field productivity
- Increase accuracy and eliminate redundancy
- Broaden accessibility
- Tighten security
- Close compliance gaps
- Avoid penalties
- Analyze trends and anomalies
- Substantiate planning decisions
- Understand your business



WEB SOLUTIONS

Venue™ III is entirely web-based giving your organization reach into claims administrators from the outside world. Keep all data accessible and consistent regardless of location.



PARTNERSHIPS

KLJ has selected and been selected by some of the industry's best. We have technology partners for estimating software, policy administration, billing and business intelligence.

